University of Cincinnati
Office of the Registrar

Registration Error Messages

Message	Resolution
"Closed"	- Cannot be resolved through web registration; - Select another section or add class with appropriate signatures on a paper add/drop form. - See One Stop - "Forms"
"Service Block"	Service block must be resolved before registration can take place, online or in-person.
"Time Conflict"	- Cannot be resolved through web registration; - Select another section or add class with appropriate signatures on a paper add/drop form.
"Credit Level Must Be U G"	- Class is offered for (U)undergraduate and (G)graduate credit. - Enter the call number and the desired credit level, then hit Submit.
"Call Number is Invalid for Term"	Be sure the call number is valid for the term
"Credit Hours must be between **X** and **X**"	- Class is offered for a range of credit hours. - Enter the call number and the desired number of credit hours, then hit Submit.
"Registration Restricted - Contact Your College"	Contact your college advisor.
"Registration Denied - No Program"	- You do not have an active program for this term. - Contact your college advisor.
"Duplicate Course"	- You are already registered for a section of this course. - Please select a different course.
"Registration... already exists"	You are already registered for that class section.
"Max Credit is **X**"	- Your credit hours for the term are limited to the number listed in the error message. - Contact your college advisor.
"⚠️Prerequisites not met. Contact College of Class."	- Click on the icon next to the message for prerequisite details. - You have not met the prerequisite(s) set forth by the college offering the class. - Select another class or contact the college offering the class to request permission to register. - If that permission is granted, you can then register for the class online.
"⚠️College Permission is Required"	- You must be given permission to register for the class by the college offering the class. - Contact the college offering the class to request permission to register. - If that permission is granted, you can then register for the class online.
"Not Added"	- Class is open but cannot be added until all other class error messages are solved or class requests removed. - Enter one class call number at a time and address any error messages displayed.